

## **Core Business Process:**

# Strategic Planning and Goal Setting

**Objective:** To establish a clear and actionable roadmap that aligns with the company's mission, vision, and long-term objectives while ensuring measurable progress.

### Step 1: Preparation and Research

#### 1. Assemble a Strategic Planning Team:

- Include key stakeholders such as executives, department heads, and external advisors if needed.
- $\circ$   $\;$  Define roles and responsibilities within the team.

#### 2. Conduct Situational Analysis:

- Perform a SWOT analysis (Strengths, Weaknesses, Opportunities, Threats).
- Review market trends, competitor performance, and industry benchmarks.
- Assess internal resources, capabilities, and financial health.

#### 3. Define Strategic Priorities:

- Identify focus areas that align with the company's mission and market demands.
- $\circ$   $\;$  Prioritize based on potential impact, urgency, and feasibility.

## Step 2: Goal Development

#### 1. Set SMART Goals:

- Ensure goals are Specific, Measurable, Achievable, Relevant, and Time-bound.
- Examples:
  - Increase market share by 10% within 12 months.
  - Launch three new products by the end of Q3.

#### 2. Align Goals Across Departments:

- Break down strategic goals into departmental objectives.
- Assign ownership and accountability for each goal.

#### 3. Resource Allocation:

- Identify and allocate necessary resources (budget, personnel, technology).
- Ensure alignment of resource allocation with prioritized goals.



## Step 3: Strategy Formulation

- 1. Develop Action Plans:
  - Outline specific initiatives, tasks, and milestones to achieve each goal.
  - Assign timelines and responsible parties for execution.
- 2. Risk Management:
  - Identify potential risks and develop mitigation strategies.
  - Establish contingency plans for critical scenarios.
- 3. Integration:
  - Ensure strategies are integrated into daily operations and communicated across the organization.

## Step 4: Implementation

- 1. Communication:
  - Hold a company-wide meeting or announcement to share strategic goals.
  - Provide accessible documentation detailing plans and individual roles.
- 2. Execution:
  - Begin executing action plans with regular check-ins.
  - Monitor performance and adherence to timelines.
- 3. Support:
  - Provide ongoing support and resources to teams and departments.
  - Address roadblocks promptly.

## Step 5: Monitoring and Evaluation

- 1. Performance Tracking:
  - Use KPIs (Key Performance Indicators) to measure progress.
  - Implement dashboards or reports to track real-time performance.

#### 2. Regular Reviews:

- Conduct weekly or monthly review meetings to assess progress.
- Adjust strategies or timelines based on findings.
- 3. Feedback Loop:
  - Gather feedback from employees and stakeholders on the effectiveness of the strategy.
  - Incorporate lessons learned into future planning cycles.



## Step 6: Conclusion and Continuous Improvement

#### 1. Final Assessment:

- Evaluate overall success at the end of the strategic planning period.
- Compare outcomes with original goals.
- 2. Documentation:
  - Document successful strategies and areas for improvement.
  - Create a repository for future strategic planning.

#### 3. Begin the Next Cycle:

• Schedule the next strategic planning session to build on successes and address new challenges.